

## Future Eyes Warranty Policy

At **Future Eyes**, we're committed to delivering high-performance lighting solutions built for durability and reliability. Our limited warranty policy ensures your purchase is protected against manufacturing defects, with transparent terms and conditions.

---

### Warranty Coverage Period

- All Future Eyes products come with an **18-month limited warranty**, effective from the **date of sale or shipment**, whichever is earlier.
- This warranty applies **only to the original purchaser** and is **non-transferable**.
- The warranty is valid **only for products purchased from Motovanguard.com** or from our **authorized dealers** listed on our website.

### Warranty Eligibility Requirements

To be eligible for a warranty claim:

- ● The product must have **valid proof of purchase** (invoice, order confirmation, or receipt).
- ● Claims must be raised **within the warranty period**.

### What is Covered

The warranty **covers manufacturing defects** only, including but not limited to:

- **Auxiliary lamp LED failure due to internal faults**
- **Defective wiring harnesses**
- **Faulty switches or connectors**

If a product is found to be defective under normal usage conditions, Future Eyes will:

- **Repair** the faulty component, or
- **Replace** it with a new or equivalent product, based on availability and at our discretion.

### What is Not Covered

The following are **excluded** from warranty coverage:

- ● **Color fading or discoloration** due to heat, weather, UV exposure, or aging
  - ● **Cosmetic wear and tear** (scratches, dents, surface blemishes)
  - ● **Damage due to improper installation**, incorrect voltage supply, or use of incompatible accessories
  - ● **Modifications or tampering** (e.g., drilling, cutting, seal-breaking)
  - ● **Wire cutting or splicing**, even for installation purposes
  - ● **Accidental damage**, physical abuse, or misuse
  - ● **Normal wear and tear**
  - ● **Damage due to water ingress** beyond the IP rating specification
  - ● **Acts of nature**, such as fire, flood, or lightning
  - ● **Use in racing or competition** environments
  - ● **Transfer of ownership** voids the warranty
- 

## Out-of-Warranty Support

If your product is no longer covered under warranty, Future Eyes offers:

- **Paid repair services**
  - **Replacement parts or components**, subject to availability
- Our team will provide an estimate before proceeding with any service.

## How to File a Warranty Claim

1. **Contact us** via call or WhatsApp with a brief description of the issue.
2. Provide the following:
  - Valid proof of purchase (invoice/receipt)
  - Photos or videos of the defective product
3. If eligible, we will guide you through the return or service process.

**Note:** Shipping costs for returning a product are the responsibility of the customer unless otherwise stated. For questions or clarifications, please contact our **customer support team**. We are always here to help.