

Moto Vanguard Hard Luggage Warranty Policy

Limited Warranty

- Moto Vanguard hard luggage products come with a **6 months limited warranty period** against manufacturing defects.
 - The warranty period starts from the date of purchase.
 - To avail of the warranty, the product must have valid proof of purchase at the time of the claim.
 - The warranty applies only to products purchased from authorized Moto Vanguard dealers or the official website.
-

Coverage

- The warranty covers manufacturing defects including:
 - Cracks or breaks in the luggage shell
 - Faulty locks, latches, or hinges
 - Defective mounting brackets or hardware
 - The warranty does **not** cover:
 - Damage from improper installation, misuse, accidents, or neglect
 - Normal wear and tear such as scratches, dents, paint fading, or cosmetic damage
 - Damage caused by collisions, drops, or impacts during any type of use
 - Extreme off-road activities such as rock crawling, heavy jumps, or aggressive trail riding causing severe shocks or damage (such use voids the warranty)
 - Unauthorized modifications or repairs
 - Loss or theft of parts or accessories
 - Use beyond recommended mounting or weight limits
-

How to Claim Warranty

- Contact Moto Vanguard support via call or WhatsApp.
 - Provide valid proof of purchase (invoice or receipt).
 - Share clear photographs of the defect.
 - Ship the product securely to an authorized service center (shipping costs borne by the customer).
 - After inspection, products found to have manufacturing defects will be repaired or replaced at no cost.
 - Warranty claims are subject to Moto Vanguard's discretion.
-

Voidance of Warranty

- The warranty is void if:
 - The product is damaged due to improper installation or misuse.
 - The product is used under extreme off-road conditions causing severe damage.
 - Unauthorized repairs or modifications are made.
 - The ownership of the product is transferred.
-

Out of Warranty Products

- For products outside the warranty period, Moto Vanguard offers repair and replacement services at additional cost.

For any questions or concerns, reach out to our customer support team. By purchasing Moto Vanguard products, you agree to comply with these terms and conditions.